

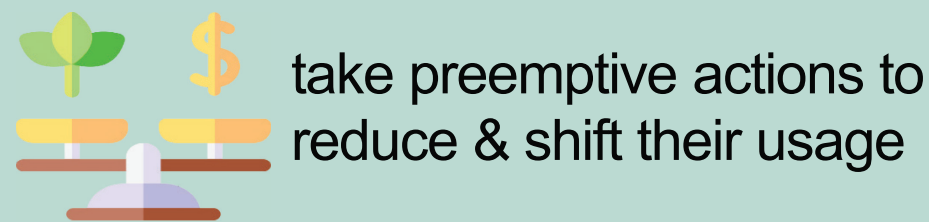
FLICK POWER DEVICE PILOT

First Generation Field Testing
SOUTHERN CALIFORNIA EDISON

PURPOSE

- ☀ Evaluate to what extent a colored light signal device can increase / influence consumer response to DR signals, such as load shifting and curtailment.
- ☀ Does the device facilitate consumers thinking more about energy use?

Desired outcomes are to help customers:



take preemptive actions to reduce & shift their usage



better understand when peak hours are

Avoid unnecessary consumption



INTENTIONAL DESIGN

- ☀ Built for multi-family and affordable housing
- ☀ Installed for residents – no need for consumer set-up
- ☀ Encourages and enables participation into demand flexibility



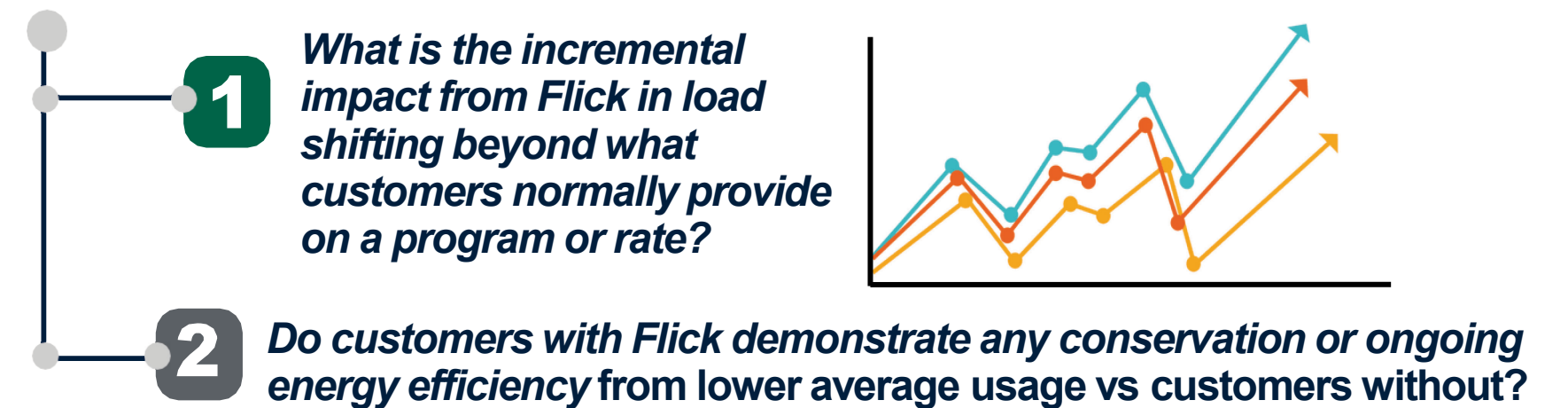
Funded through the **Demand Response Emerging Technologies (DRET)** collaborative which facilitates deployment of innovative new DR technologies, software and system applications that may enable cost-effective customer participation and performance in California's DR programs and wholesale market resources.



The DRET collaborative benefits electricity ratepayers from the state's three largest investor-owned utilities and is authorized by the California Public Utilities Commission (CPUC) through 2027.

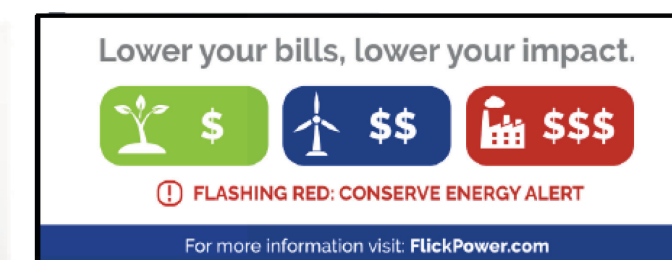
SCE & Flick Power's KEY RESEARCH QUESTIONS

This experimental design can evaluate TOU and thus addresses 2 key research questions:



THE DEVICE

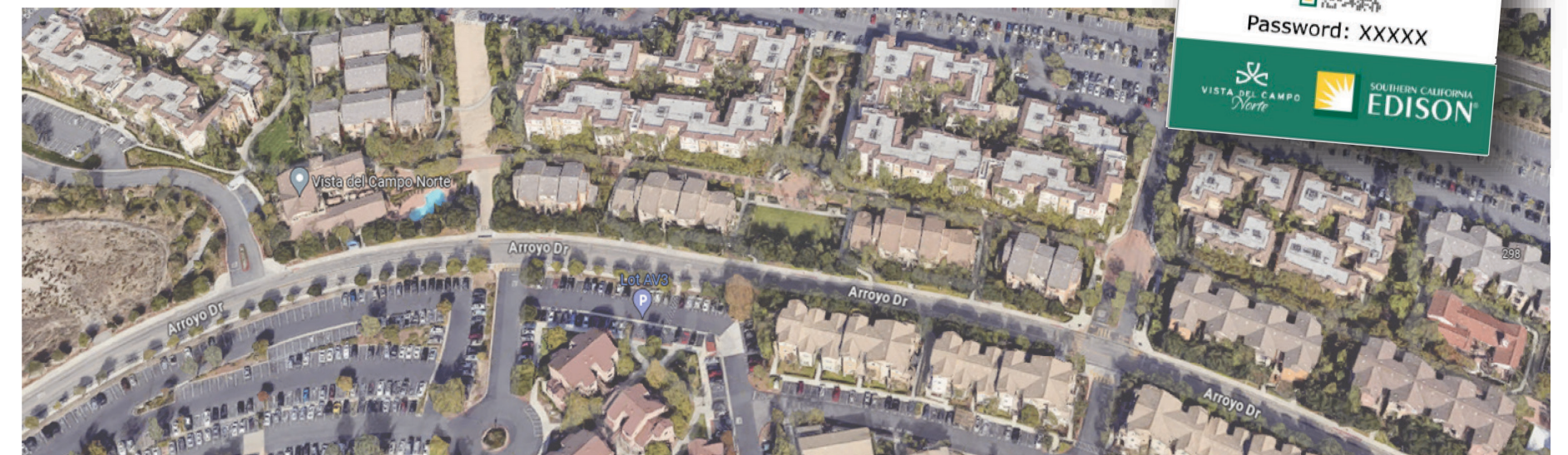
Promotes low-effort customer pathway to optimize energy consumption



Education decal can be branded and placed on any switch plate

METHODOLOGY

1. Capture pre-treatment data from the prior year.
2. Observe how customers enrolled in ELRP events perform with Flick (which sends specific signals to alert of an ELRP event).
3. Compute difference-in-differences calculations.

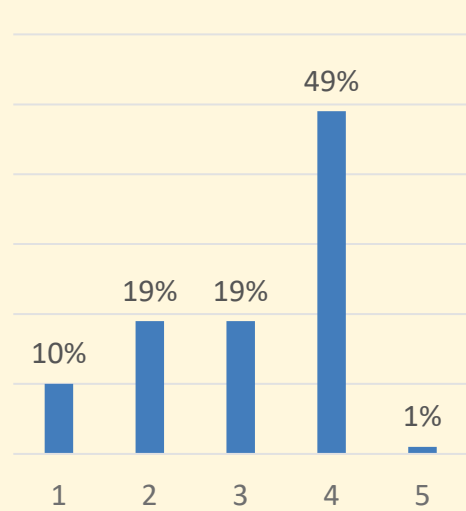


Online survey conducted Dec 6 – 17 with Vista Del Campo Norte community residents. Door hangers on every door advertised a \$15 of incentives for survey completion.

DEMOGRAPHICS

172 Total Respondents, 25 with installed devices, 90 not installed

Residents per Apt



63%

of respondents inhabit the apartment for less than 1 year



83% of respondents are ages 19 - 21



AWARENESS



92%

of respondents with currently installed devices were aware of the device.



2 in 3

recall receiving instructions on the light switch

Aware of Color Meaning

	Currently Installed (Not Functional) (n=24)	Device Never Installed (n=26)
Yes	71%	12%
No	25%	88%
Not Sure	4%	-

Received Instructions

	Currently Installed (Not Functional) (n=24)	Device Never Installed (n=26)
Yes	63%	8%
No	25%	88%
Not Sure	13%	4%

Most students (71%) aware of the device were also aware of its different color meanings.

EARLY LEARNINGS



2nd Generation device must proactively signal to users when not functioning.



Future pilots ideally test with older demographics & longer duration tenants.



25 devices post-study were unable to access internet due to an ISP change and therefore could not function properly.

PRELIMINARY FINDINGS

☀️ Of the 82 dwelling units with complete surveys, the majority (71%) are satisfied with the installed devices.

Seen Device Change Color

	Currently Installed (Not Functional) (n=24)	Device Never Installed (n=26)
Yes	38%	19%
No	54%	58%
Not Sure	8%	23%

Actions Taken

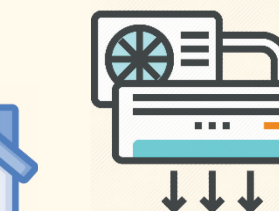
	NET: Took Action	Device Never Installed (n=26)
Reduced using or adjusted the use of home's AC on warm afternoons and evenings	54%	46%
Avoided running the dishwasher	38%	19%
Turned off entertainment systems (TV, Xbox, PlayStation, etc.)	21%	19%
Turned off office equipment (computer, printer, etc.)	29%	27%
Pre-cooled the home by running air conditioning earlier in the day	25%	23%
Looked up the Flex Power switch instructions	8%	15%
Avoided doing laundry	8%	15%
Others	8%	8%

Prompted by Flick's demand response color signal, residents responded with impactful behaviors of:



19% more reduced consumption by avoided dishwasher use

Shifted usage by adjusting AC use two ways:



Shifting use from warm evenings

Pre-cooling earlier before peak